

ENGLISH	EXPLANATION
Project manager	
Project team members	
Customer	
Sponsor, the executive, the project owner	In internal projects, this is typically the top management of the company. If we work for an external customer, it is this customer's manager in charge of the project.
Project board, steering committee	The project manager's reference – solves the problems beyond the project manager's competence. The project's board – an analogy to a company's board of directors.
Decision group	Decides on the issues where the project needs decisions. For example, may consist of representatives of the customers.
Unions and interest organizations	
The authorities	Approvals, permissions according to applicable laws, norms and standards.
Reference group	Advises the project but has no formal authority to decide anything about the project.
Maintenance	Must maintain the project's product after delivery.
Partners	
Line management	
Other project managers	
Other employees	
Competitors	
Users	Those who will use the product of the project.
Top management	The top management of the company in which the project takes place.
PMO (projekt management office)	
Operations	Acquires the project's product.
Suppliers, subcontractors	

FIGURE 1.30
Some important stakeholders.